



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Lortz, Victor

Examiner: Najjar, Saleh.

Serial No: 09/339,265

Art Unit: 2154

Filed: June 23, 1999

For: NETWORK-BASED DETECTION AND  
DISPLAY OF PRODUCT  
REPLACEMENT INFORMATION

#813  
B7  
11/18/02

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RESPONSE

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Dear Sir:

NOV 13 2002

This communication is responsive to the Office Action of July 8, 2002 Technology Center 2100

In the Claims

Please add claims 31-68 as indicated below. For examiner convenience,  
Appendix A includes all active claims 1-68.

- 15  
Sub 2  
31. (New) A method for locating a replacement part for an item having one or  
2 more replaceable parts, comprising:  
3 determining an identifier for a part requiring replacement;  
4 providing the identifier to a network application program communicatively  
5 coupled with a database searchable by at least the identifier, the database associating  
6 the part with related parts of the item, if any, that should be replaced along with the part;  
7 and  
8 retrieving replacement information from the database for the part and related  
9 parts of the item, if any, that should be replaced along with the first part.